

Service Definition

Probation Service Definition

ADMINISTRATIVE OFFICE OF PROBATION

Service Name	Electronic Monitoring
Category	Non-Treatment
Setting	Community-based
Facility License	Licensure is not required for this service
Service Description	Electronic monitoring (EM) is as an electronic system that provides the probation officer a report about whether the youth is at home when he/she is required to remain home. Electronic monitoring service is a tool to assist in creating a daily schedule to aid in the supervision of youth through notifications of their location and provides alerts to probation officers when the daily schedule has not been followed.
Service Expectations	Electronic monitoring services are to be provided by selected providers who were selected through the Request for Qualification (RFQ) process.
	Probation requires the use of the newest technologies and techniques within each type of communication in order to maximize the efficiency and effectiveness in the monitoring of youth.
	 When a request for service is made the provider will respond to the identified location within two (2) hours. Hook-up and unhook of all electronic monitors and initial response to all events/alerts of youth on electronic monitoring unit. Unhook is to occur as instructed by probation officer. An accessible and efficient means of establishing changing curfews and approved locations for each youth on a case by case basis to be determined by the supervising probation officer. Please refer to the RFQ on service expectations.
Service Frequency	Service is provided continuously while authorized by probation 365 days per year, 24 hours per day.
Length of Stay	Up to 30 days and staffing should occur for continuation of service.
Staffing	Electronic monitoring staff must be affiliated with selected RFQ providers.
Staff to Client Ratio	No specific ratios outlined
Hours of Operation	365 days per year, 24 hours per day.



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Service Desired	Outcomes for this service should include but not limited developing a daily schedule, the youth remaining within the
Outcomes	community setting, reduction in high risk areas, transition down in services and successful completion of electronic
	monitoring services.
Unit and Rate	Rate is determined by the RFQ, please reference this document for specifics.

[Click to direct to Service Interpretive Guideline]

